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Customer Notice of Advanced Water Meter Installation

Dear City of Walker Water Customer,

The City of Walker is installing an advanced metering infrastructure (AMI) system for our water utilities. By installing the new AMI meters, we will be able to bill more accurately and efficiently for water usage. The City has contracted Utility Metering Solutions (UMS) to complete the installation of new water meters. The City authorizes UMS to perform this work.

The water meter installations will begin in June 2019. All of the work is planned to be completed by October 2019. For outside residential water meter installation, UMS will NOT require access to your residence as all of the work will be performed at the outside meter location. The meter installation should take approximately 30-60 minutes. All UMS employees will have an ID badge indicating their name and their employment with UMS and will be wearing bright yellow t-shirts/jackets/vests with "UTILITY METERING SOLUTIONS" or "UMS" on the back. UMS employees will travel in vehicles that have a large "UMS" magnet on the side. All UMS employees have successfully completed a comprehensive criminal background check.

For non-residential meter installations, a UMS project manager or installer will stop by to schedule a convenient appointment.

Before water meter installation, your meter will be checked to verify that water is presently not in use. If not, the meter will be replaced. There will be interruption of your residential water service for approximately 15-20 minutes during the change, but after that it will be the same great service (and even better) that you've come to expect.

Should you have any questions, please feel free to contact us at 665-4356 or for customer service 664-3123.

City of Walker and Utility Metering Solutions (UMS) thank you for your cooperation in making this a successful program!

Sincerely,

Jimmy Watson

Mayor
City of Walker

Project Contact: Ira Cook
225-664-3123

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